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Beware of Fake Calls from Senior Options

FOR IMMEDIATE RELEASE

February 25, 2010, Columbus, Ohio ---- The Franklin Office on Aging has issued a warning to its Senior Options clients and their caregivers about bogus calls seeking personal information.

This week the agency learned that calls requesting bank account information, social security number and other personal information have been placed to seniors by someone claiming to represent Senior Options.

Franklin County Office on Aging Director, Antonia Carroll, states that “Our case managers only ask for personal information as part of an assessment to determine if seniors are eligible for Senior Options.” Furthermore, she suggests, “If you receive an unusual call and are unsure if it is actually from Senior Options, ***refuse*** to provide any information and call your case manager at (614) 462-6200 to report it. Your case manager can help determine if the call is legitimate.”

Franklin County Senior Options, administered by the Franklin County Office on Aging, is the "one-stop shopping" point for information and access to senior services. Senior Options helps maintain independence, ensure safety and improve the quality of life by providing community-based services to Franklin County residents, age 60 and older.